

Helen M. Nickless
VOLUNTEER CLINIC

1460 W. Center Road Medical Mall 1 Suite 1 Essexville, MI 48732

WELCOME TO THE HELEN M. NICKLESS VOLUNTEER CLINIC! A team of Licensed professional Caregivers and other volunteers are donating their time tonight to provide your care.

Information You Need

The space used for our clinic is available to us **ONLY** on Wed. evenings starting at 4:00 P.M. All other times the area is home to the Family Child Health Clinic. The FCHC staff is unable to assist you, as they are not connected to the Volunteer Clinic. All follow-up care for our patients must be handled by phone at (989) 895-4830.

Eligibility for Clinic

- As of January 2009, all **new** patients must be residents of Bay County. We will ask you for proof of address if you are here for the first time.
- Your income has to be under 225% of the National Poverty level. An intake volunteer will explain this to you.
- You must have no health care insurance.
- Depending on the level of care provided to you, we may ask you to provide proof of income. At that time, we will instruct you to meet with a financial counselor. This step will be considered mandatory. We will give you written instructions. If you fail to meet with the counselor within the 30 days of written notice, you will no longer be a patient at the clinic.
- You will be asked to go through the intake process once a year. This is necessary to assure that your information is updated. However, we ask that you inform us whenever you have personal changes such as address, phone number, employment, etc.
- If you are eligible for a government insurance plan, you will be expected to apply for and accept that plan. If we direct you to sign up for insurance and you fail to do so, we will consider you no longer eligible for the clinic.

Primary Care

Once you have been established as our patient, we will provide all your primary care. We ask that you do not continue to seek care from your previous primary providers as this creates the possibility of a conflict in care. If this is a problem for you, please discuss it with us.

We appreciate your cooperation in these matters. Your health is important to us and we will work with you to help you connect with the health resources you need.

Thank you for coming to the Helen M. Nickless Volunteer Clinic.